



GLOBAL CENTS | GCI Power Tools™ for LiveReports

Global Cents provides premium Enterprise Content Management (ECM) products, migration tools, and customization. We have the foremost expertise in providing Open Text ECM Suite extensions, custom modules, and consulting for OScript, WebLingo, OT ECM database, LAPI, DAPI, WAPI, and UAPI. Our extensions to Open Text ECM Suite modules are used by Fortune 1000 companies to reduce cost and expand user satisfaction in areas that include workflow, document management, and collaboration.

GLOBAL CENTS

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The Open Text ECM Suite “LiveReports” module enables users to create and work with items called LiveReports. LiveReports are powerful tools that allow direct access to the RDBMS underlying the Open Text ECM Suite via Structured Query Language (SQL) statements. You can set up LiveReports to return lists of items that meet certain criteria, to report statistical information about the database contents (such as a pie chart showing the proportion of items owned by each user), or to change information in the database (for example, re-assign all tasks of a user who left the organization). For example, you can run a LiveReport that lists all items that you have reserved. This report shows you what proportion of space each user takes up, and enables transferring item ownership from a user who left your organization to their successor.

LiveReport Restrictions

LiveReports can only run a single SQL statement, so the report creator is limited to how data can be displayed, and how users can interact with the report:

1. You can create an extremely complex SQL statement to retrieve all the data in a single statement. It can be difficult to get the SQL correct and when you do a number of complex joins against multiple tables the statement can take a long time to run.
2. Or, click-through reports can be used to display all the data. However, then the user cannot see all the information and context on a single page and will have difficulty understanding how each piece of data relates to each other.

Expanding the Breadth & Depth of LiveReports

GCI Power Tools for LiveReports (PTLR) allows you to create multiple simple SQL select statements to gather data from multiple tables in the Open Text ECM Suite and display all that data together for the end user to see, taking advantage of the LiveReports module's built-in features such as filtering permissions. Being able to show all the data in a single report allows the end user to see the relationships between the different data elements far more easily.

Easy to Use — No Special Proprietary Skills Required

PTLR also uses XML and XSL to create the final display of the data to the end user. Because these are programming standards, there is no need to take a proprietary training class to learn how to create the custom display of the data. XSL contains programming capabilities which allow for complete manipulation of the data returned from the SQL statements. This makes it easy to do mathematical computations on the data as well as date and text manipulation.

Increase the effectiveness and flexibility of LiveReports for your users with this cost-effective and easy-to-tailor solution. For more information please contact Global Cents.